

SSO USER MANUAL

Setup Single Sign-On with Compliance Platform



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1. Introduction

Single Sign-On (SSO) is a feature of the EQS Compliance Platform to identify and authenticate user accounts between your central user management provider and the EQS Compliance Platform to automize the identity lifecycle management. With Single Sign-On you avoid the password management trouble for your users.

In order to configure SSO for Compliance COCKPIT, you will need a user there. Usually, a user should already have been created for you. Please check your mails for an email with the subject "Welcome to EQS Compliance COCKPIT!" and activate your account by choosing a password.

If you didn't receive this email, please contact your product responsible and request creation of a user for you.

In case, there is any issue with your SSO, EQS can deactivate it for you. Then, you will be able to log in with your password again to check the configuration and fix any issues



2. Protocols

EQS Compliance Platform integrates any identity provider that supports the SAML or OpenID Connect protocols.

The SSO implementation doesn't include any permission management or user provisioning. All users will need to be created in Compliance COCKPIT separately and their permissions within the COCKPIT will be managed there as well.

2.1 SAML

SAML is an acronym used to describe the Security Assertion Markup Language (SAML). Its primary role in online security is that it enables you to access multiple web applications using one set of login credentials. It works by passing authentication information in a particular format between two parties, usually an identity provider (IdP) and a web application.

2.1.1 Microsoft Entra

In this section we are going to setup SSO with **Microsoft Entra**, Microsoft's application to automate identity lifecycle management.

This is done via the following steps:

- 1. Create an enterprise application in your Azure portal at https://portal.azure.com.
- 2. Create and configure a new SAML connector within EQS Compliance Cockpit.
- 3. Configure the Azure enterprise application with EQS Compliance Cockpit Service Provider.
- 4. Activate and start using Single Sign-On.

2.1.1.1 Step-by-Step Process

- 1. Log into EQS Compliance Cockpit with your user credentials.
- 2. Click the gear icon on the top-right to open the settings sidebar.
- Select "Global" and expand the SSO Configuration section, then click the "Add SSO configuration" button to open the connector creation dialog.



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Configure SSO	^	vgu Riska
You haven't set up any SSO Configuration yet.	Add SSO configuration	

4. Enter a name for your SAML connector and the Metadata URL from your Enterprise Application, if available, then click the "Create" button.

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	Azure Portal Enterprise Application		
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C	× Cancel ✓ Create		



A new connector configuration panel is shown in the "SSO Configuration" section. If you entered a valid Metadata URL in the creation process, the red marked fields SSO URL, Entity ID, SAML Signing Certificate, should be automatically filled, if not please fill them with the information from your Enterprise Application. Do not worry about the Attribute mapping for now (Steps 12 and 13).

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Advanced Settings By disabling this, user will be able to login, independent of the way the user authenticates via SSO (e.g. Pa RequestedAuthnContext	ssword, MFA, etc)	

 It also displays the Service Provider Metadata URL, which contains the Entity ID and the Assertion Consumer Service URL. This data is going to be configured in your Azure enterprise application.

+ Add SSO configuration		Settings
CT-QA-SSO-Azure-SAML SAML	^	SSO Configuration
If you need help configuring SSO, please read our manual	x	원 DataSync Configuration
Activate SSO for login	Delete SSO configuration Save	
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Attribute mapping		
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Advanced Settings		
By disabiling this, user will be able to login, independent of the way the user authenticates via SSO (e.g.	Password, MFA, etc)	
RequestedAuthnContext		

7. You can copy the URL and open it on a browser or just download it as an XML file, in order to find the **Entity ID** and **Assertion Consumer Service URL** information.





8. Open https://portal.azure.com and find your enterprise application, your IT department may want to create a new one. The enterprise application has user groups assigned to it and manages the user provisioning. Once you have your enterprise application open, you can configure it by clicking on "Single sign-on".





9. On the onboarding page, select "SAML" to start configuring the Single sign-on.



10. Now enter the Entity ID and Assertion Consumer Service URL (*refer Step 7 to know where to get this*) by clicking on Edit in the Step 1 or by uploading the downloaded XML file.

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Projuntation Owners Owners Roles and administrators Users and groups Single sign-on Provisioning Application provy	Read the configuration guide 21 for help integrating EQS DataSync SSO Training. Basic SAML Configuration Identifier (frainy ID) https://test.com Reply IRL (Asertion Consumer Service URL) https://test.com Sign on URL (SetTion Consumer Service URL) Reay State Legion URL (Optional) Legion URL (Optional) Legion URL (Optional)	Reply URL (Assertion Consumer Service URL) * The reply URL is where the application expects to receive the authentication tokan. This is also referred to as the "Assertion Consumer Service" (ACS in SAML. Index Default Integrity/datacenter.equcodopit.com/api/sos/saml/acs/193x09Hr.c59c-4e71-ba1f-b18 1 Image: Consumer Service"
Self-service Custom security attributes Security Activity Troubleshooting + Support	Attributes & Claims givername user givername surraire uder surraine emailaddress user zweiprincipalname Unique User Identifier user zweiprincipalname	Add reply URL Sign on URL (Optional) Sign on URL in used if you would like to perform service provider-initiated single sign-on. This value is the sign-in page URL for your application. This field is unnecessary if you want to perform identity provider-initiated single sign-on. Enter a sign on URL
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11. Inside the "Users and Groups" section of your enterprise application, assign all users and/or groups which should have access to the EQS Compliance Platform. Be sure the current logged in user in Compliance Cockpit is added here, so you can test the SSO when activating it in Compliance Cockpit.

Microsoft Azure		➢ Search resources, services, and docs (G+/)	🧿 Copilot	E 🗳	© R	
Home > Enterprise applications All appl	lications > EQS DataSync SSO Training					
EQS Enterprise Application	Users and groups					×
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Single sign-on		User			User	
Provisioning						
Application proxy						
Self-service						
Custom security attributes						
> Security						
> Activity						
> Troubleshooting + Support						



12. Also check the attribute mapping, by clicking on Edit in the Step 2 (*Attributes & Claims*) under *Single sign-on*, to match the Employee email address or Employee ID attribute from your Enterprise Application in the EQS Compliance Cockpit SSO Configuration.

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 In case your license contains Integrity Line, you must also add a new attribute from EQS Compliance Cockpit SSO Configuration into your Enterprise Application. If not, you can skip to Step 14.



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14. Now activate and Save the SSO configuration.

CT-QA-SSO-Azure-SAML IMME O If you need help configuring SSO, please tead out mesual O If you need help configuring SSO, please tead out mesual O Cr-QA-SSO-Azure-SAML O If you need help configuring SSO, please tead out mesual O Cr-QA-SSO-Azure-SAML O If you need help configuring SSO, please tead out mesual O If you need help configur	× Save	SSO Configuration	
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15. Log out and log in again, this time with SSO by typing your e-mail address.



	0
201	EQS GROUP
EQS	Konto auswählen
	+ Anderes Konto verwenden
AP	

After activating the SSO, all users and groups assigned to the enterprise application are going to be able to log in into the Compliance Platform.



2.2 OpenID Connect

OpenID Connect (OIDC) is a protocol to verify user identities and get user profile information. OIDC enables devices to verify identities based on authentication done by an authentication server.

2.2.1 Microsoft Entra

In this section we are going to setup SSO with **Microsoft Entra**, Microsoft's application to automate identity lifecycle management.

This is done via the following steps:

- 1. Create an enterprise application in your Azure portal at https://portal.azure.com.
- 2. Create and configure a new OIDC connector within EQS Compliance Cockpit.
- 3. Configure the Azure enterprise application with EQS Compliance Cockpit Service Provider.
- 4. Activate and start using Single Sign-On.

2.2.1.1 Step-by-Step Process

- 1. Log into EQS Compliance Cockpit with your user credentials.
- 2. Click the gear icon on the top-right to open the settings sidebar.
- Select "Global" and expand the SSO Configuration section, then click the "Add SSO configuration" button to open the connector creation dialog.

SSO Configuration	Settings
Configure SSO ^ You haven't set up any SSO Configuration yet. . If you need help configuring SSO, please read our manual .	문공 Password Settings 문공 SSO Configuration

4. Enter a name for your OIDC connector and the Configuration URL from your Enterprise Application, if available, then click the "Create" button.



Global Settings	© Settings	ж
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Add new SSO configuration ×		
What SSO configuration type do you want to add? SAML O OpenID Connect		
* SSO name (required)		
Azure Portal Enterprise Application Metadata URL/Configuration URL (if filled, subsequent fields are filled automatically)		
https://login.microsoftonline.com/643fbbdc-a0a5-4bec-845b-c5bb984bc579/v2.0/.well-known/openid-confi		
× Cancel		

5. A new connector configuration panel is shown in the "SSO Configuration" section. If you entered a valid Configuration URL in the creation process, the red marked fields **Authorisation URL**, **Token URL**, **Scopes** and **Claims** should be automatically filled, if not please fill them with the information from your Enterprise Application. Ignore the automatic added data for Client ID and Client secret, they will be configured in the next step.

So Configuration + Add SSO configuration	^		Global	
-	^	T)	t Risks	
+ Add SSO configuration				
Azure Portal Enterprise Application	^			
Activate SSO for login	Delete SSO configuration Save			
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* Client ID (required)	Client secret (required)			
demo@eqs.com	••••••			
* Scopes (required)				
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Callback Redirect URL				
The following value must be used as the callback URL in the configuration of your Identity Provider (IdP).				
https://datacenter.eqscockpit.com/api/sso/oidc/callback	٥			

6. It also displays the **Callback Redirect URL**, which is going to be configured in your Azure enterprise application.



zure Portal Enterprise Application ODC	^
Activate SSO for login	Delete SSO configuration Save
SSO configuration name (required)	Authorisation URL (required)
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Client ID (required)	Client secret (required)
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Scopes (required)	
openid X	
Claims	
Email attribute name (required)	 Crypto key attribute name for EQS Integrity Line (required)
email	cryptokey
Callback Redirect URL	
he following value must be used as the callback URL in the configuration of your Identity Provider (In	IP).
https://api-compliance.eqscockpit.com/data-center/api/sso/oidc/callback	Û
 Please copy and send this crypto key to your IT team to configure SSC by your IT team.). Do not log out of Compliance COCKPIT before the crypto key is configured
Crypto key for EQS Integrity Line (IL) ast generated at 2024-10-01T14:24:15+00:00	

7. Open https://portal.azure.com and find your enterprise application, your IT department may want to create a new one. Once you have your enterprise application, go to "Authentication" and add a Web Redirect URI with the Callback Redirect URL value from the EQS Compliance Cockpit SSO configuration:

	🔎 Search resources, services, and docs (G+/) 🚺 🙆 Copilot 🛛 😥 🛞 🕥 🖓	
Home > EQS-CT-SSO-OIDC-DEV	Authentication * ···	×
	R Got feedback?	
Overview		
🍊 Quickstart	\bigcirc Got a second to give us some feedback? \rightarrow	×
 ✓ Integration assistant ✓ Diagnose and solve problems ✓ Manage Branding & properties ③ Authentication Ŷ Certificates & secrets 	Platform configurations Depending on the platform or device this application is targeting, additional configuration may be required such as redirect URIs, specific authentication settings, or fields specific to the platform. To configure single sign-on, including SAML-based sign-on, try Enterprise applications. + Add a platform	
 Token configuration API permissions Expose an API App roles Owners Roles and administrators Manifest Support + Troubleshooting New support request 	Web Quicksart Doorg* Image: Control of the control	
	Save Discard	



8. Also in the overview, copy the Client ID into the EQS Compliance Cockpit SSO configuration.



al Settings		Settings	
SO Configuration	^	← Global	
+ Add SSO configuration		Risks	
Azure Portal Enterprise Application 👓	^		
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* Client ID (required) * Client secret (required)			
98924a3d-1efb-4d20-9290-ceda0dde6c34	ଷ		
* Scopes (required)			
openid ×			
Claims			
* Email attribute name (required)			
email			
Callback Redirect URL			
The following value must be used as the callback URL in the configuration of your identity Provider (IdP).			
https://datacenter.egscockpit.com/api/sso/oidc/callback	0		



9. Now go to "Certificates & secrets".



10. Create a new secret and copy the Value into the EQS Compliance Cockpit SSO configuration.

Microsoft Azure		₽ Search reso	ources, services, and docs (G+/)		🧐 Copilot		- ¢		
Home > App registrations > EQS-CT-SS	D-OIDC-PROD								
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Search • «	🖗 Got feedback?								
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 Branding & properties Authentication 	 Application registration certificates, secrets and 	federated credentials	can be found in the tabs below.						
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Expose an API	+ New client secret								
Rep roles	Description	Expires	Value ①	Secret ID					
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email		
Callback Redirect URL		
The following value must be used as the callback URL in the configuration of your identity Provider (idP).		
https://datacenter.eqscockpit.com/api/sso/oidc/callback		



11. Go to "Token configuration" and create a new optional **email** claim of type ID, while checking the checkbox for Graph API. Then, copy the Claim name into the EQS Compliance Cockpit SSO configuration.

Microsoft Azure	₽ Search	resources, services, and docs (G+/)	🧔 Copilot	
> App registrations > EQS-CT-SSO-OIDC-DEV			Add optional c	laim
Token configur	ration 🖈 …			
ch 🛛 🛇 « 🖗 Got feedback?				n) require OpenId Connect scopes to be configured throug or by checking the box below. Learn more
				Graph profile permission (required for claims to appear in toke
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+ Add optional claim + Add	d groups claim		Access SAML	
nage			O Branc	
Branding & properties Claim 1	Description		Claim 🛧	Description
Authentication email	The addressable email fo	r this user, if the user has one	acct	User's account status in tenant
Certificates & secrets			acrs	Auth Context IDs of the operations the bearer is eligi
Token configuration			auth_time	Time when the user last authenticated; See OpenID 0
API permissions Expose an API			ctry	User's country/region The addressable email for this user, if the user has or
App roles			family_name	Provides the last name, surname, or family name of t
Owners			fwd	IP address
Roles and administrators			given_name	Provides the first or "given" name of the user, as set
Manifest			in_corp	Signals if the client is logging in from the corporate r
port + Troubleshooting			ipaddr	The IP address the client logged in from
			login_hint	Login hint
			onprem_sid	On-premises security identifier
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			pwd_exp	The datetime at which the password expires
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SO Configuration + Add SSO configuration Activate SSO for login SO configuration name (required) Activate SSO for login SO configuration name (required) Active Portal Enterprise Application Token UBL (required) https://login.microsoftonline.com/643fbbdc-a0a5-4b Claimt D (required) Sopes (required) opend × Claims Email attribute name (required) email	bec-845b-c5bb984t	*Authorisation URL (required) https://login.microsoftonline.com/643fbbdc-a0a5-4b *Client authentication type Client secret set as POST *Client secret (required)	tion Save ec-845b-c5bb984t ~	← Global
SO Configuration + Add SSO configuration Activate SSO for login *SO configuration name (required) Activate SSO for login *SO configuration name (required) Active URL *Token URL *Token URL Claims *Claims *Claims *Email attribute name (required) email Caliback Redirect URL	bec-845b-c5bb984t	*Authorisation UBL (required) https://login.microsoftonline.com/643fbbdc-a0a5-4b *Client suthentication type Client secret set as POST *Client secret (required) bwb8QVntJYIwks3eeoKiLyju9Drsb6a2_uC6daj	tion Save ec-845b-c5bb984t ~	← Global
SO Configuration + Add SSO configuration Activate SSO for login SO configuration name (required) Activate SSO for login SO configuration name (required) Active Portal Enterprise Application Token UBL (required) https://login.microsoftonline.com/643fbbdc-a0a5-4b Claimt D (required) Sopes (required) opend × Claims Email attribute name (required) email	n of your identity Provider (Idi	*Authorisation UBL (required) https://login.microsoftonline.com/643fbbdc-a0a5-4b *Client suthentication type Client secret set as POST *Client secret (required) bwb8QVntJYIwks3eeoKiLyju9Drsb6a2_uC6daj	tion Save ec-845b-c5bb984t ~	← Global



12. In case your license contains Integrity Line, you must also add a new custom claim from EQS Compliance Cockpit SSO Configuration into your Enterprise Application. If not, you can skip to Step 11.

Azure Portal Enterprise Application ODC	^
Activate SSO for login	Delete SSO configuration Save
*SSO configuration name (required)	* Authorisation URL (required)
Azure Portal Enterprise Application	https://login.microsoftonline.com/643fbbdc-a0a5-4bec-845b-c5bb984bc
Token URL (required)	* Client authentication type
https://login.microsoftonline.com/643fbbdc-a0a5-4bec-845b-c5bb984bc	Client secret set as POST
Client ID (required)	Client secret (required)
80436073-cade-42b6-a9bd-42e670ca2271	····· · · · · · · · · · · · · · · · ·
Scopes (required)	
openid ×	
Claims	
Email attribute name (required)	* Crypto key attribute name for EQS Integrity Line (required)
email	cryptokey
Callback Redirect URL	
The following value must be used as the callback URL in the configuration of your Identity Provider (IdP)	
https://api-compliance.eqscockpit.com/data-center/api/sso/oidc/callback	٥
 Please copy and send this crypto key to your IT team to configure SSO. by your IT team. 	Do not log out of Compliance COCKPIT before the crypto key is configured
Crypto key for EQS Integrity Line (IL) Last generated at 2024-10-01T14:24:15+00:00	
MTk0NjY1NTMwNTM1MTA3NDY0MDQ10Dly0Tk5MzY0MjA2NTcwNji00Tlx	MDg2OTUxMDA4MDczOTYzMTAwMjI0MjI0Ng==

12.1. To add a custom claim, make sure you have **AzureADPreview** module installed, before running below commands in your **PowerShell**:

Connect-AzureAD

New-AzureADPolicy -Definition @('
{
 "ClaimsMappingPolicy":
 {
 "Version":1,"IncludeBasicClaimSet":"true",
 "ClaimsSchema":
 [{"Source":"user","ID":"extensionattribute1","SamlClaimType":"http://schemas.xmlsoap.org/ws/
2005/05/identity/claims/cryptokey","JwtClaimType":"cryptokey"}]
 }
}')-DisplayName "CryptokeyExtraClaim" -Type "ClaimsMappingPolicy"

12.2. Note the **ID** of the policy and assign it to your service principal using below command:

Add-AzureADServicePrincipalPolicy -Id serviceprincipal_ObjectID -RefObjectId policy_ID



12.3. To confirm whether the policy is assigned or not, run below command:

Get-AzureADServicePrincipalPolicy -Id serviceprincipal_ObjectID

12.4. To assign a **value** to that claim, sign in as admin to **Microsoft Graph Explorer** and run the below query, where the value is the value seem in the EQS Compliance Cockpit SSO Configuration under Cryptokey for EQS Integrity Line (IL) label:

```
PATCH https://graph.microsoft.com/beta/me
{
    "onPremisesExtensionAttributes":
    {
        "extensionAttribute1":
        "MTkONjY1NTMwNTM1MTA3NDYOMDQ10DlyOTk5MzY0MjA2NTcwNjl0OT1xMDg2OTUxMDA4MDc
    zOTYzMTAwMjl0Mjl0Ng=="
    }
}
```

12.5. Go to the Azure Portal in your Registered Enterprise Application and make sure to set **"acceptMappedClaims": true** in the applications' Manifest like below:

Microsoft Azure	P Search resources, services, and docs (G+/)	
ome > App registrations >		
()	Manifest 🖈 ···	×
Search × <	🕐 Refresh 🖉 Got feedback?	
Overview	Starting 12/2/2024 you will no longer be able to view, save, upload, or download the AAD Graph app manifest on this page. Please follow the steps described in manifest migration guide to ensure a smooth migration.	
Quickstart	An app manifest is a ISON representation of an app registration. The Microsoft Graph app manifest and AAD Graph app manifest below both represent the settings of this app registration. However they are in different fo	ormats. You only
Integration assistant	to update one app manifest, and the system will approximately update the other one for them to match.	initiatize rou only
Diagnose and solve problems	Microsoft Graph App Manifest (New) AAD Graph App Manifest (Deprecating Soon)	
Manage	See Understanding the Microsoft Graph application manifest to learn how to edit Microsoft Graph app manifest.	
🔚 Branding & properties		
Authentication	🗟 Save 🔀 Discard 🚽 Download 👎 Upload	
📍 Certificates & secrets	12 "isDeviceOnlyAuthSupported": null,	
Token configuration	13 "isfaltback/wblicflant": false, 14 "naiveautherticationapischabled": null,	
API permissions	<pre>15 "notes": null, 16 "publisherDomain": "eqsgroup365.ommicrosoft.com",</pre>	
Expose an API	17 "serviceManagementReference": null,	
App roles	18 "signThaddience": "AzureADMyGrg", 19 "tess": [], "tess": [], "	
A Owners	<pre>28 "tokenEncryptionKeyId": null, 21 "samUMetadataUr(": null,</pre>	
Roles and administrators	22 "defaultRedirectUri": null,	
	23 "certification": null, 24 "serviceFiniteSubckConfiguration": null.	
11 Manifest	25 "requestSignatureVerification": null.	
Support + Troubleshooting	26 *add1n*: [], 27 *ad:*_4	
New support request	27 0/ acceptMappedClaims": true,	
	29 KnownClientApplications": [],	
	30 "requestedAccessTokenVersion": null,	
	31 "outh2PermissionScopes": [32 {	
	32 VadminConsentDescription": "A vadmin ConsentDescription": "A	
	34 "admintonsentDisplayMare": "	
	35 "id": "·	
	36 "isEnabled": true,	
	37 "type": "User",	

12.6. Then go to Expose an API, under Application ID URI, if your value is using the pattern *api://<GUID>*, you must change to *https://<yourTenantDomain>*. i.e: https://contoso.onmicrosoft.com:



Microsoft Azure	>> Search resources, services, and docs (G+/)	🖸 Copilot 💿 🖉 🎯 🕐 🕂
Home >	Expose an API	Edit application ID URI × The globally unique URI used to identify this web API. It is the prefix for scopes and in access tokens, it is the value of the audience claim. Also referred to as an identifier URI.
₩ Overview ▲ Quickstart Ø Integration assistant	Application ID URE: [app://8043607 [271] Edit]	Application ID URI https://jeqsgroup365.onmicrosoft.com
X Diagnose and solve problems Manage Branding & properties Authentication	Define custom scopes to relation taxes to data and functionality protected by the API. An application that requires access to parts of this API can request that a user or admin consent to one or more of these. Adding a scope there creates only delegated permissions. If you are looking to create application-only scopes, use 'App roles' and define app type. Go to App roles.	
Certificates & secrets Token configuration API permissions	+ Add a scope Who can consent Admin consent display User consent display User consent display api//80436073-cade-42b6-a9bd-42e670ca2271/user Adv Admin and users Access	,
Expose an API App roles Owners Roles and administrators	Authorized client applications Authorizing a client application indicates that this API trusts the application and users should not be asked to consent when the client calls this API.	
Manifest Support + Troubleshooting New support request	Add a client application Client Id Scopes No client applications have been authorized	
		Save Discard Delete



13. Now activate and Save the SSO configuration.

bal Settings		<	Settings	
SO Configuration	^		← Global	
			Risks	
+ Add SSO configuration			ogu Risks	
Azure Portal Enterprise Application ODC	^			
Activate SSO for login	Delete SSO configuration			
* SSO configuration name (required)	* Authorisation URL (required)			
Azure Portal Enterprise Application	https://login.microsoftonline.com/643fbbdc-a0a5-4bec-845b-c5bb984t			
* Token URL (required)	* Client authentication type			
https://login.microsoftonline.com/643fbbdc-a0a5-4bec-845b-c5bb984t	Client secret set as POST ~			
* Client ID (required)	* Client secret (required)			
98924a3d-1efb-4d20-9290-ceda0dde6c34	bwb8Q~VntJYIwks3eeoKiLyju9Drsb6a2_uC6daj 🗞			
*Scopes (required)				
openid ×				
Claims				
* Email attribute name (required)				
email				
Callback Redirect URL				
The following value must be used as the callback URL in the configuration of your Identity Provider (I				
https://datacenter.eqscockpit.com/api/sso/oidc/callback				

14. Log out and log in again, this time with SSO by typing your e-mail address.

כן	English
Compliance Cockpit • Enter your email address	
Forgot your password? Continue	





After activating the SSO, all users and groups assigned to the enterprise application are going to be able to log in into the Compliance Platform.



2.3 Frequently Asked Questions

Welcome to our Frequently Asked Questions (FAQ) section. Here, you'll find answers to some of the most common inquiries about our Single Sign-on. If you don't find what you're looking for, feel free to reach out to our customer support team for further assistance.

2.3.1 Is it possible to have IDP-Initiated Login?

Yes, we do offer this capability.

2.3.2 Is it possible to have Just-In-Time provisioning via SSO?

No, we do not offer this capability. Please give a look in our DataSync documents, we offer SCIM as a solution for this.

2.3.3 Can a client in Demo Status test/configure SSO?

Yes, but the demo user will not be able to login anymore. Also, if the license contains IL, be aware, when going Live, the client will have to re-set the crypto key in the client's IdP.

2.3.4 Can user e-mails have multiple different domains?

Yes, the only requirement is the user's email have to exist in client's IdP.

2.3.5 What is cryptokey?

Cryptokey is specific related to Integrity Line module, this key is used to encrypt all cases created and only you have access to this key. Why do we need to add this key as an attribute? Because users, with the correct permissions, need to be able to open cases.



2.4 Troubleshooting

Welcome to our Troubleshooting. Here, you'll find step-by-step guidance to help you resolve common issues you may encounter while using Single Sign-on with our product. We've compiled a list of typical problems along with practical solutions to get you back on track quickly. If you need further assistance, don't hesitate to reach our customer support team for further assistance.

2.4.1 Authentication method error (SAML)

If you have issues related to the Authentication Method, like the image below:

Sign in	
Sorry, but we're having trouble signing you in.	
AADSTS75011: Authentication method 'X509, MultiFactor' by which the user authenticated with the service doesn't match requested authentication method 'Password, ProtectedTransport'. Contact the application owner.	
Contact MyServiceDesk	
Troubleshooting details If you contact your administrator, send this info to them. Copy info to clipboard	×
Request Id: 73f0ee9 Correlation Id: 326a7 Timestamp: 2023-09-27T18:17:50Z Message: AdDSTS75011: Authentication method 'X509, MultiFactor' by which the user authenticated with the service doesn't match requested authentication method 'Password, ProtectedTransport'. Contact the IntegrityHUB - PROD application owner.	
Flag sign-in errors for review: Enable flagging If you plan on getting help for this problem, enable flagging and try to reproduce the error within 20 minutes. Flagged events make diagnostics available and are raised to admin attention	n.

You can **turn OFF** the **RequestAuthnContext** option in the Advanced Settings of the SSO configuration in Compliance Cockpit.



SAML	^				
If you need help configuring SSO, please read our manual	×				
Activate SSO for login	Delete SSO configuration Save				
SSO configuration name (required)	SSO URL (required)				
Entity ID (required)	Metadata URL				
Attribute mapping					
Email attribute name (required)	Crypto key attribute name for EQS Integrity Line (required)				
SAML signing certificate in raw format (required)					
Metadata URL for client IdP					
	۲ لک ۲				
Crypto key for EQS Integrity Line (IL)					
Last generated at 2024-10-14T10:44:38+00:00					
	[O₁				
Advanced Settings					
By disabling this, user will be able to login, independent of the way the user authenticates via SSO (e.g. Password, MFA, etc) RequestedAuthnContext					
Requested Automotive					