



SSO USER MANUAL

Setup Single Sign-On with Compliance Platform

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1. Introduction

Single Sign-On (SSO) is a feature of the EQS Compliance Platform to identify and authenticate user accounts between your central user management provider and the EQS Compliance Platform to automate the identity lifecycle management. With Single Sign-On you avoid the password management trouble for your users.

In order to configure SSO for Compliance COCKPIT, you will need a user there. Usually, a user should already have been created for you. Please check your mails for an email with the subject "Welcome to EQS Compliance COCKPIT!" and activate your account by choosing a password.

If you didn't receive this email, please contact your product responsible and request creation of a user for you.

In case, there is any issue with your SSO, EQS can deactivate it for you. Then, you will be able to log in with your password again to check the configuration and fix any issues

2. Protocols

EQS Compliance Platform integrates any identity provider that supports the SAML or OpenID Connect protocols.

The SSO implementation doesn't include any permission management or user provisioning. All users will need to be created in Compliance COCKPIT separately and their permissions within the COCKPIT will be managed there as well.

2.1 SAML

SAML is an acronym used to describe the Security Assertion Markup Language (SAML). Its primary role in online security is that it enables you to access multiple web applications using one set of login credentials. It works by passing authentication information in a particular format between two parties, usually an identity provider (IdP) and a web application.

2.1.1 *Microsoft Entra*

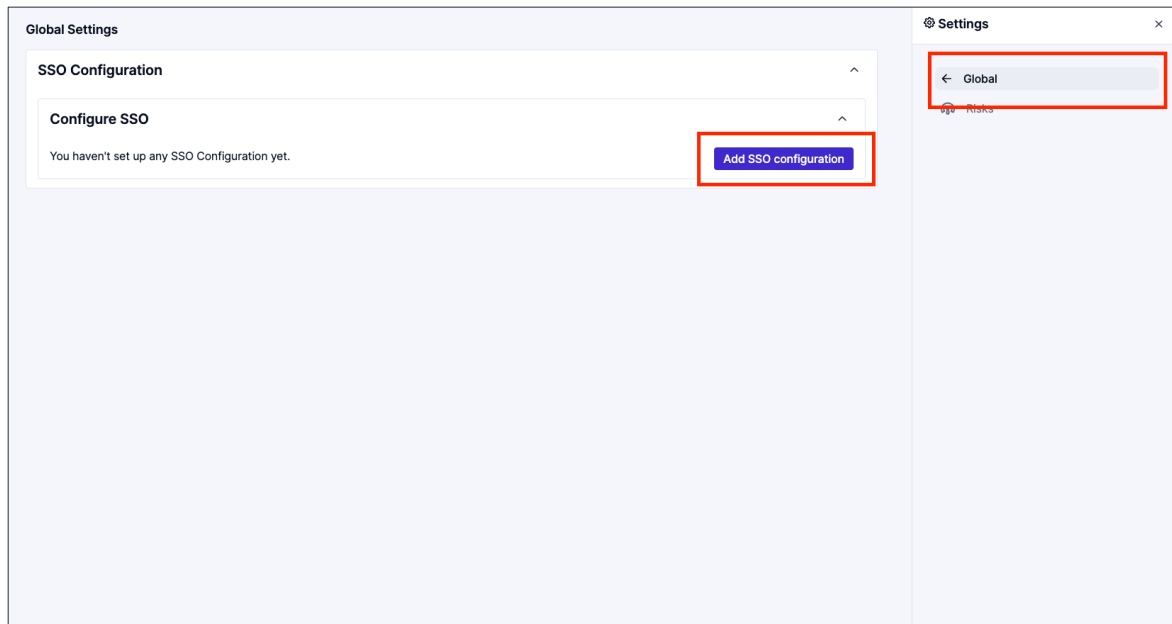
In this section we are going to setup SSO with **Microsoft Entra**, Microsoft's application to automate identity lifecycle management.

This is done via the following steps:

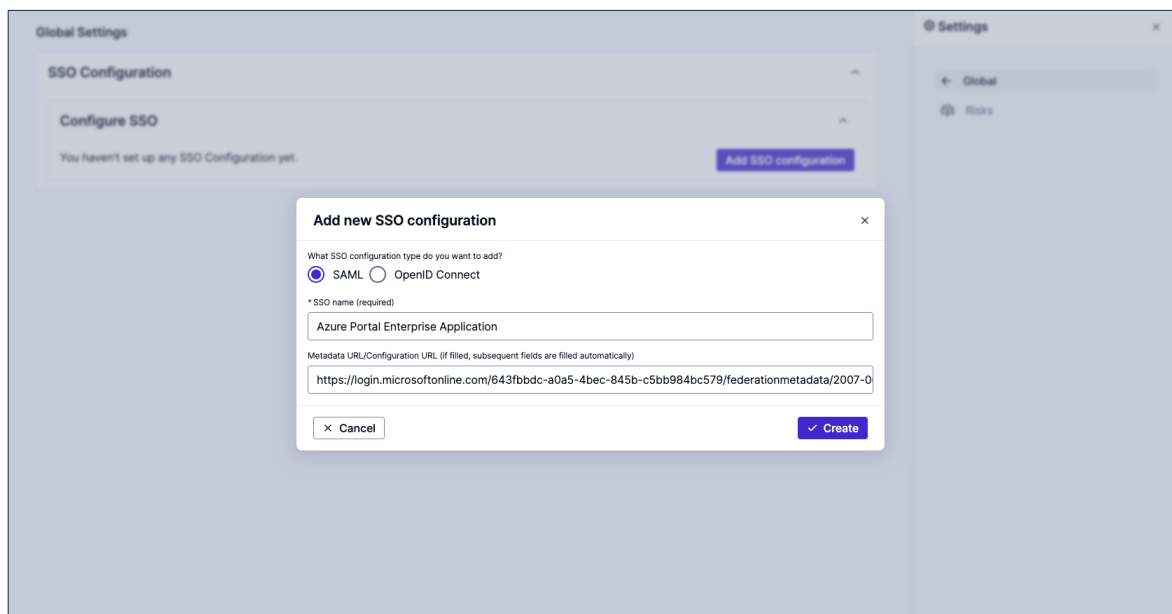
1. Create an enterprise application in your Azure portal at <https://portal.azure.com>.
2. Create and configure a new SAML connector within EQS Compliance Cockpit.
3. Configure the Azure enterprise application with EQS Compliance Cockpit Service Provider.
4. Activate and start using Single Sign-On.

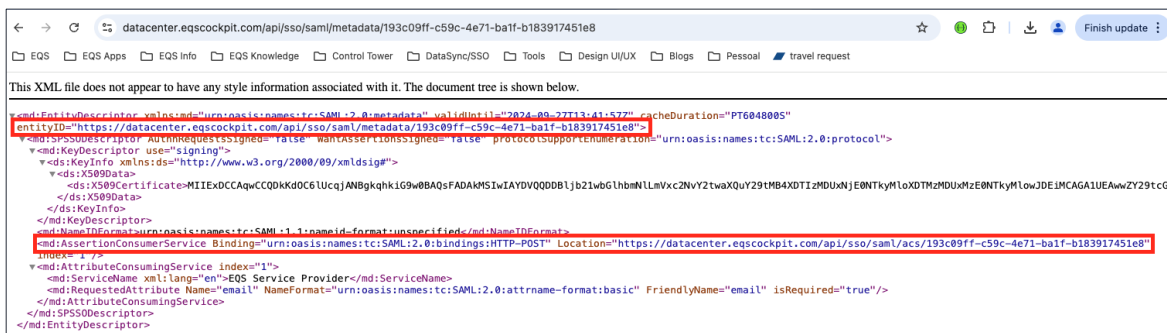
2.1.1.1 *Step-by-Step Process*

1. Log into EQS Compliance Cockpit with your user credentials.
2. Click the gear icon on the top-right to open the settings sidebar.
3. Select "Global" and expand the SSO Configuration section, then click the "Add SSO configuration" button to open the connector creation dialog.

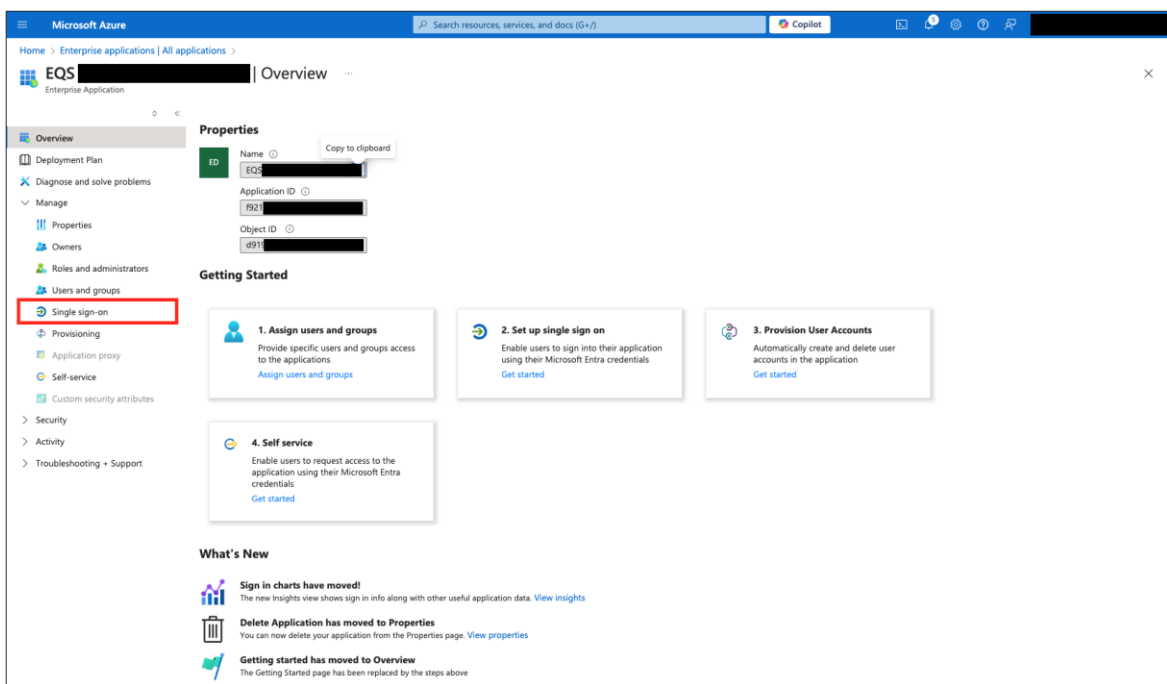


4. Enter a name for your SAML connector and the Metadata URL from your Enterprise Application, if available, then click the "Create" button.

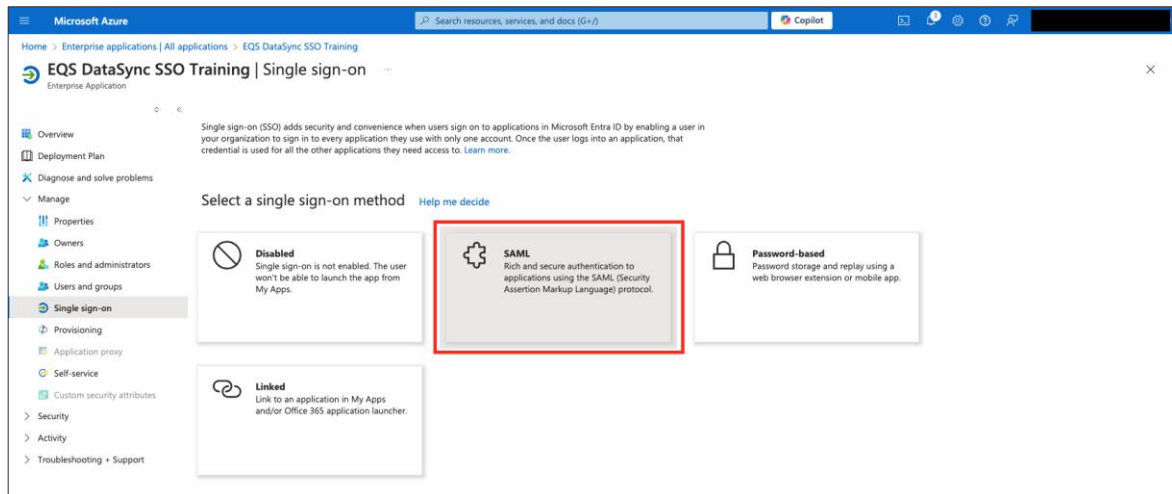




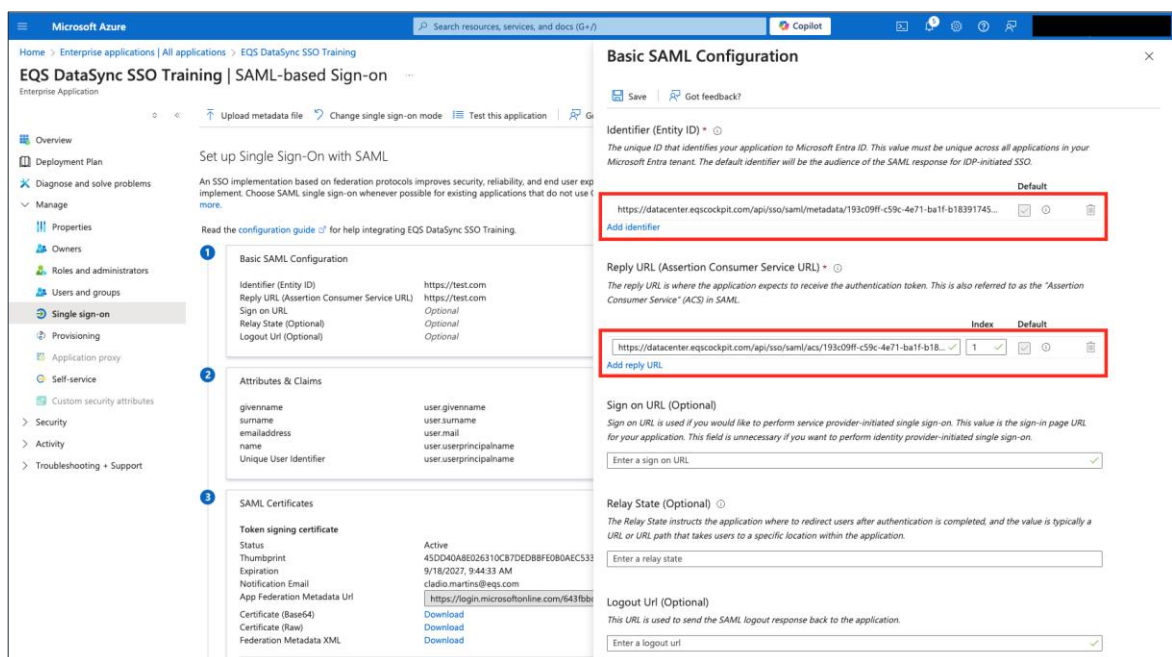
- Open <https://portal.azure.com> and find your enterprise application, your IT department may want to create a new one. The enterprise application has user groups assigned to it and manages the user provisioning. Once you have your enterprise application open, you can configure it by clicking on "Single sign-on".

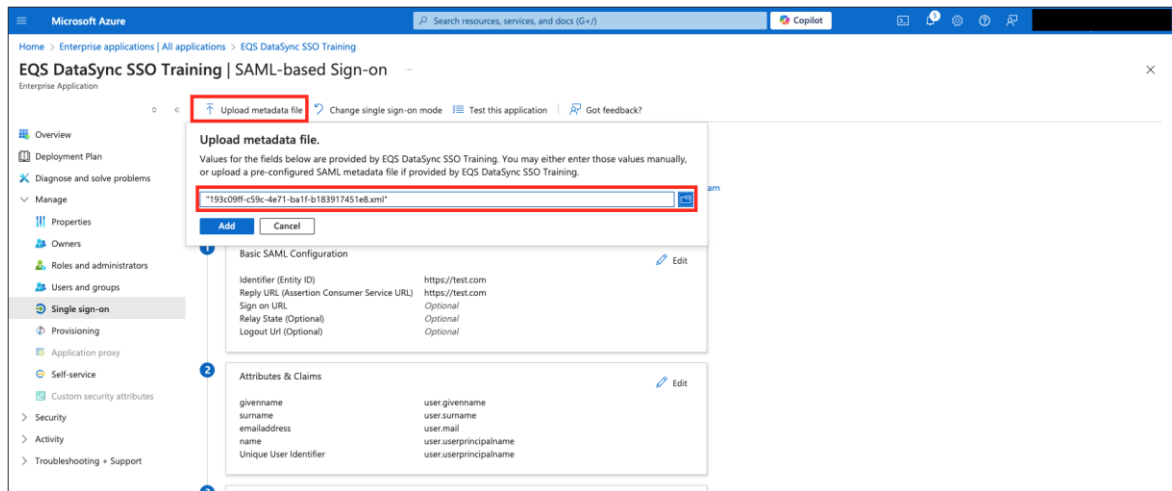


- On the onboarding page, select "SAML" to start configuring the Single sign-on.

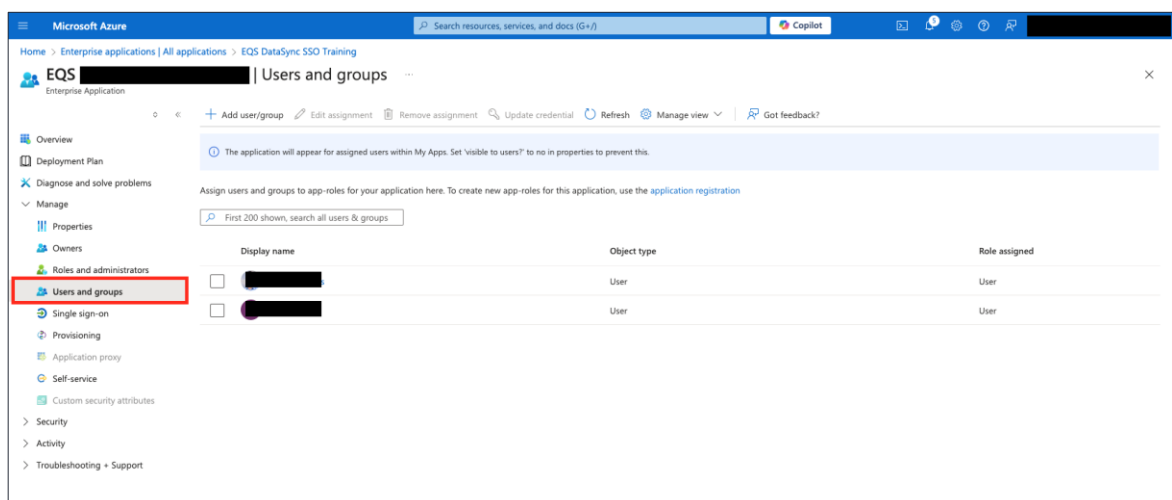


- Now enter the Entity ID and Assertion Consumer Service URL (refer Step 7 to know where to get this) by clicking on Edit in the Step 1 or by uploading the downloaded XML file.





11. Inside the "Users and Groups" section of your enterprise application, assign all users and/or groups which should have access to the EQS Compliance Platform. Be sure the current logged in user in Compliance Cockpit is added here, so you can test the SSO when activating it in Compliance Cockpit.



12. Also check the attribute mapping, by clicking on Edit in the Step 2 (*Attributes & Claims*) under *Single sign-on*, to match the Employee email address or Employee ID attribute from your Enterprise Application in the EQS Compliance Cockpit SSO Configuration.

Home > Enterprise applications | All applications > [Application Name] > SAML-based Sign-on > SAML-based Sign-on > Attributes & Claims >

Manage claim

Save Discard changes Got feedback?

Name * emailaddress

Namespace http://schemas.xmlsoap.org/ws/2005/05/identity/claims

Choose name format

Source * ☒ Attribute ☐ Transformation ☐ Directory schema extension

Source attribute * user.mail

Claim conditions

Advanced SAML claims options

+ Add SSO configuration

CT-QA-SSO-Azure-SAML SAML

If you need help configuring SSO, please [read our manual](#)

☒ Activate SSO for login Delete SSO configuration Save

* SSO configuration name (required) CT-QA-SSO-Azure-SAML

* SSO URL (required) https://login.microsoftonline.com/643fbddc-a0a5-4bec-845b-c5bb984bc579/saml2

* Entity ID (required) https://sts.windows.net/643fbddc-a0a5-4bec-845b-c5bb984bc579/

Metadata URL https://login.microsoftonline.com/643fbddc-a0a5-4bec-845b-c5bb984bc579/federation

Attribute mapping

Select attribute identifier ☒ Email address ☐ Employee ID

* Attribute name (required) http://schemas.xmlsoap.org/ws/2005/05/identity/claims/emailaddress

* SAML signing certificate in new format (required)

Metadata URL for client idp https://api-compliance.eqs.qa/data-center/api/sso/saml/metadata/b207ba7a-16be-4c0d-9a98-da8c041bfa1b

Advanced Settings

By disabling this, user will be able to login, independent of the way the user authenticates via SSO (e.g. Password, MFA, etc)

☐ RequestedAuthnContext

13. **In case your license contains Integrity Line**, you must also add a new attribute from EQS Compliance Cockpit SSO Configuration into your Enterprise Application. **If not, you can skip to Step 14.**

14. Now activate and Save the SSO configuration.

[+ Add SSO configuration](#)

CT-QA-SSO-Azure-SAML SAML

If you need help configuring SSO, please [read our manual](#).

☒ Activate SSO for login

Delete SSO configuration Save

*SSO configuration name (required)
CT-QA-SSO-Azure-SAML

*Entity ID (required)
`https://sts.windows.net/643fbdbc-a0a5-4bec-845b-c5bb984bc579/`

*SSO URL (required)
`https://login.microsoftonline.com/643fbdbc-a0a5-4bec-845b-c5bb984bc579/saml2`

Metadata URL
`https://login.microsoftonline.com/643fbdbc-a0a5-4bec-845b-c5bb984bc579/federationmetadata?200`

Attribute mapping

Select attribute identifier

☒ Email address ☐ Employee ID

*Attribute name (required)
`http://schemas.xmlsoap.org/ws/2005/05/identity/claims/emailaddress`

*Crypto key attribute name for EGS integrity Line (required)
`cryptokey_ct_qat`

*SAML signing certificate in raw format (required)

```
MICBDOCAcigAwIAgIQH7y/NldjMaFPKY7LULP7JANBgkqhkiG9w0BAQoFAADAOTMTMAYDVQQDEYNlWmNybzNzZnQgoXPlcmUgrvMKZXIhdGVkfINTTyBDZXJwaVZrZFozTAEfwYoMzM3MTxNTewKfZAifwOnYA3MTMNtEWmjVMdQMqABNgBNVBAMTUtpP7JJC29mdCBBerVyZSBGZWRicmlFOZWoGUINeicRpzmijYXRMIIBJAkBghkwG9wOBAGEFAAOCAQAAMIBoCkAQEAWykTglWSFWC4sl0sx9Zbw7RbfAGDCCklGMknOrNBjdPCJPISocbvayNYs+jImotSWvsorTCBLGT/L3kkohHCfoV9ZTraxNsKqa.+17abHTdmBlleQJbaNZvkilBMXMtm3Hziv+ekCNtnREAbzvBSovsbvaAZLNDHF+s3VUKZTBHfi64fWJBswTJ6Jdu9xC
```


Metadata URL for client IDP
`https://api-compliance.eqs.qa/data-center/api/ssosam/metadata/b207ba7a-16be-4cd0-9a98-daf8c041fab1b`

Crypto key for EGS Integrity Line (IL)

Last generated at 2024-10-14T10:44:38+00:00

```
MzM4MDIxNmJmNXMtAT4NTEcxODIMzwNzcxE2MZjk3NJQ1TMtwODIAMzMwODM2njzNEztOTE3QTQ3MTYmAzMzMzhw==
```

15. Log out and log in again, this time with SSO by typing your e-mail address.



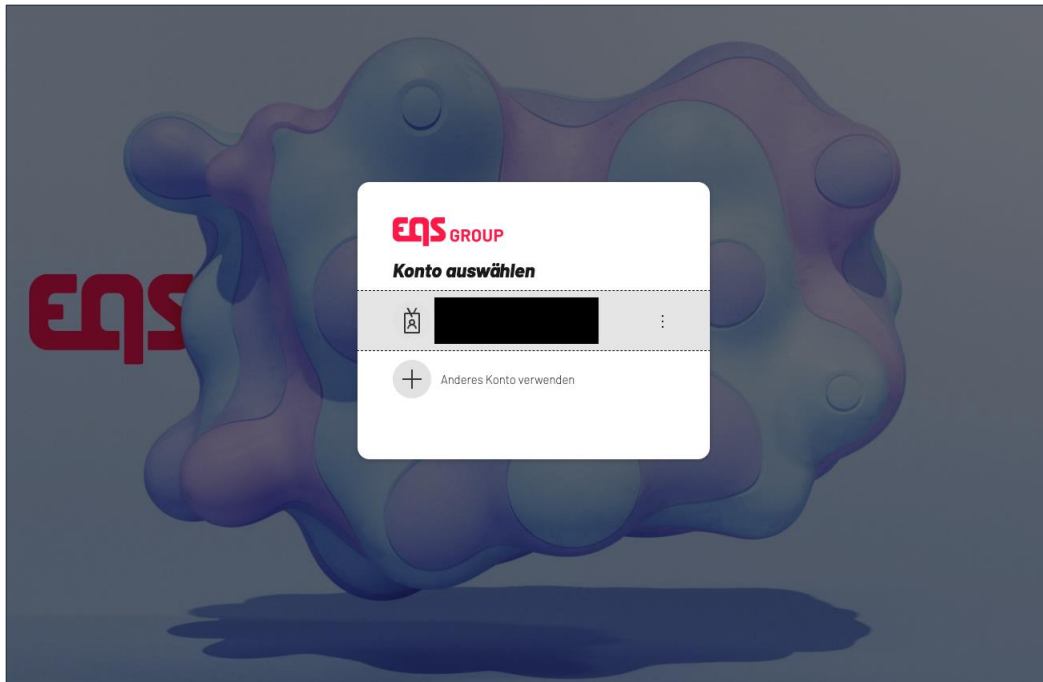
English

Compliance Cockpit

* Enter your email address

[Forgot your password?](#)

Continue



After activating the SSO, all users and groups assigned to the enterprise application are going to be able to log in into the Compliance Platform.

2.2 OpenID Connect

OpenID Connect (OIDC) is a protocol to verify user identities and get user profile information. OIDC enables devices to verify identities based on authentication done by an authentication server.

2.2.1 Microsoft Entra

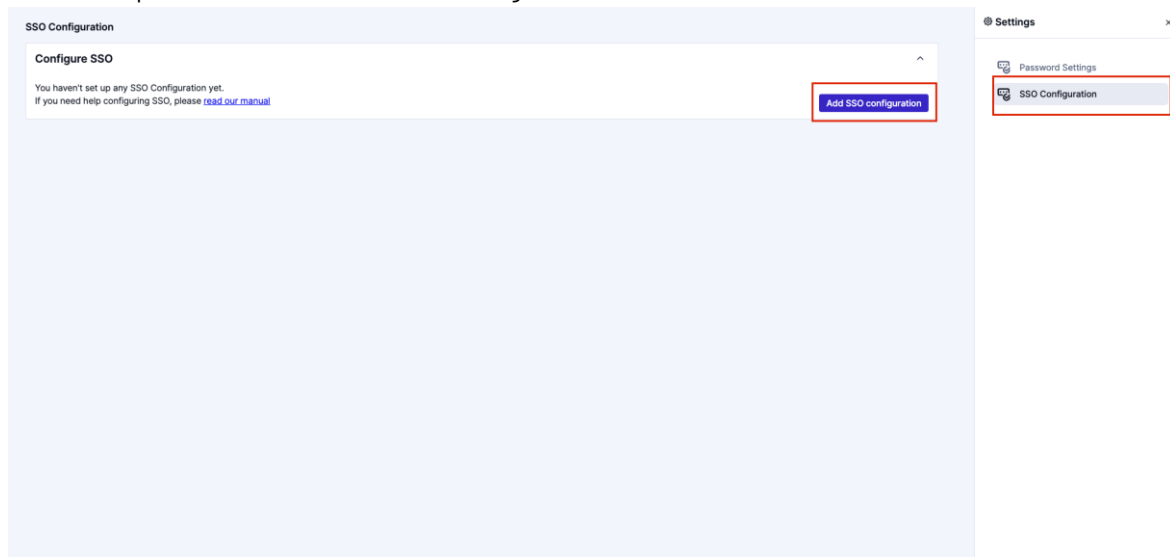
In this section we are going to setup SSO with **Microsoft Entra**, Microsoft's application to automate identity lifecycle management.

This is done via the following steps:

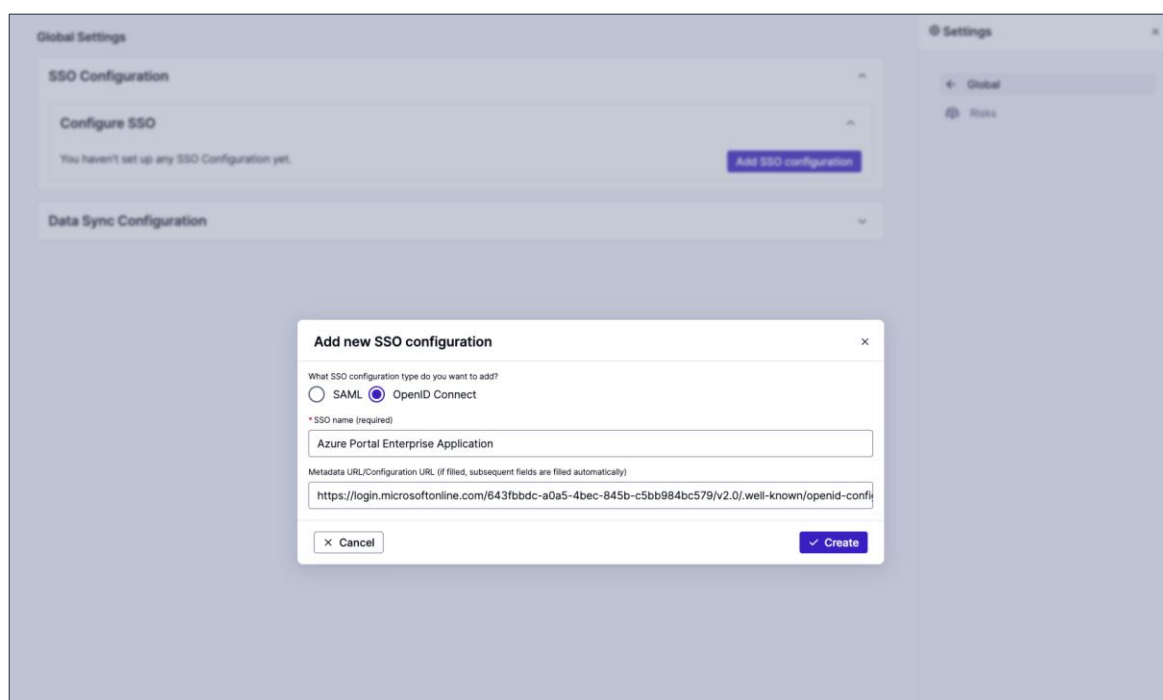
1. Create an enterprise application in your Azure portal at <https://portal.azure.com>.
2. Create and configure a new OIDC connector within EQS Compliance Cockpit.
3. Configure the Azure enterprise application with EQS Compliance Cockpit Service Provider.
4. Activate and start using Single Sign-On.

2.2.1.1 Step-by-Step Process

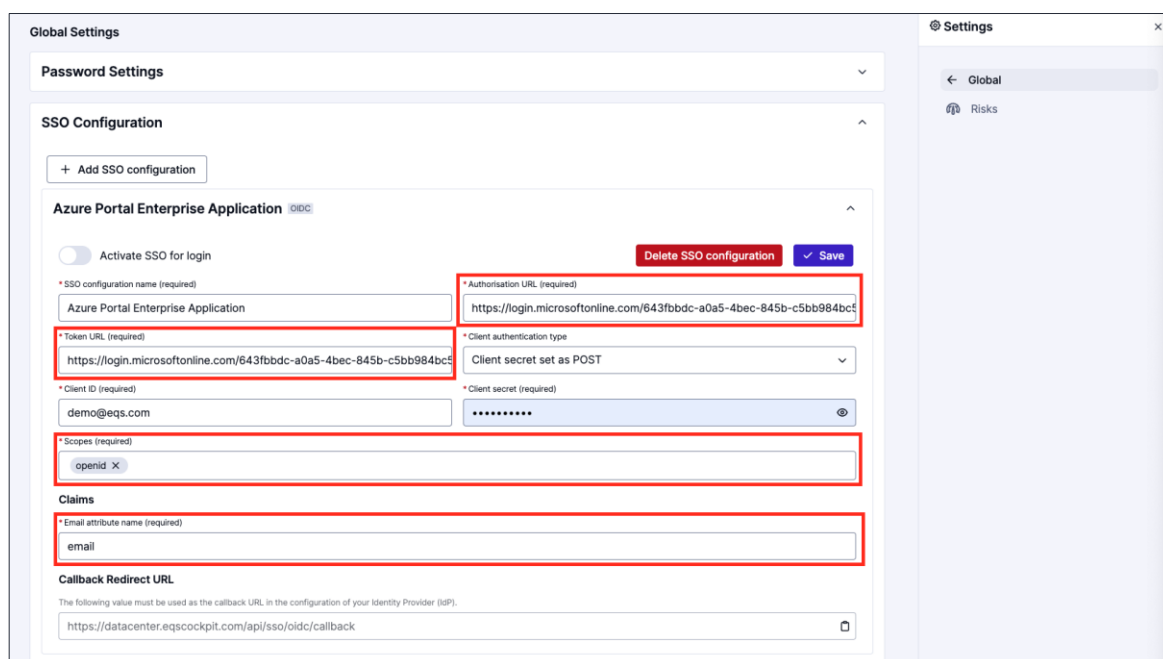
1. Log into EQS Compliance Cockpit with your user credentials.
2. Click the gear icon on the top-right to open the settings sidebar.
3. Select "Global" and expand the SSO Configuration section, then click the "Add SSO configuration" button to open the connector creation dialog.



4. Enter a name for your OIDC connector and the Configuration URL from your Enterprise Application, if available, then click the "Create" button.



5. A new connector configuration panel is shown in the "SSO Configuration" section. If you entered a valid Configuration URL in the creation process, the red marked fields **Authorisation URL**, **Token URL**, **Scopes** and **Claims** should be automatically filled, if not please fill them with the information from your Enterprise Application. Ignore the automatic added data for Client ID and Client secret, they will be configured in the next step.



6. It also displays the **Callback Redirect URL**, which is going to be configured in your Azure enterprise application.

Azure Portal Enterprise Application OIDC

☐ Activate SSO for login Delete SSO configuration Save

* SSO configuration name (required):

* Authorisation URL (required):

* Token URL (required):

* Client authentication type:

* Client ID (required):

* Client secret (required):

* Scopes (required):

Claims

* Email attribute name (required):

* Crypto key attribute name for EQS Integrity Line (required):

Callback Redirect URL

The following value must be used as the callback URL in the configuration of your Identity Provider (IdP).

Please copy and send this crypto key to your IT team to configure SSO. Do not log out of Compliance COCKPIT before the crypto key is configured by your IT team.

Crypto key for EQS Integrity Line (IL)

Last generated at 2024-10-01T14:24:15+00:00

- Open <https://portal.azure.com> and find your enterprise application, your IT department may want to create a new one. Once you have your enterprise application, go to "Authentication" and add a Web Redirect URI with the Callback Redirect URL value from the EQS Compliance Cockpit SSO configuration:

Microsoft Azure

Home > EQS-CT-SSO-OIDC-DEV

Authentication

Overview

Quickstart

Integration assistant

Diagnose and solve problems

Manage

Branding & properties

Authentication

Certificates & secrets

Token configuration

API permissions

Expose an API

App roles

Owners

Roles and administrators

Manifest

Support + Troubleshooting

New support request

Got a second to give us some feedback? →

Platform configurations

Depending on the platform or device this application is targeting, additional configuration may be required such as redirect URIs, specific authentication settings, or fields specific to the platform.

To configure single sign-on, including SAML-based sign-on, try [Enterprise applications](#).

+ Add a platform

Web

Redirect URIs

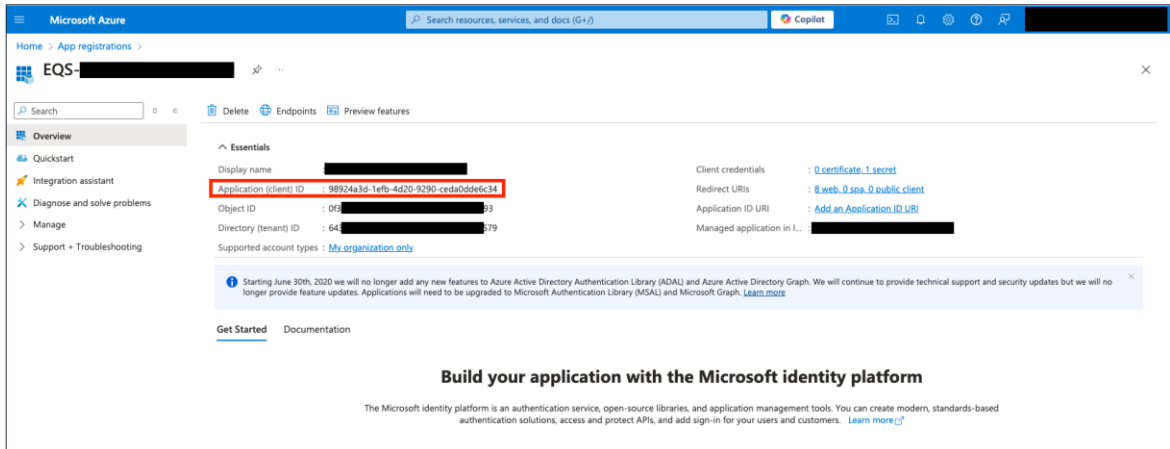
The URIs we will accept as destinations when returning authentication responses (tokens) after successfully authenticating or signing out users. The redirect URI you send in the request to the login server should match one listed here. Also referred to as reply URIs. [Learn more about Redirect URIs and their restrictions](#)

Add URI

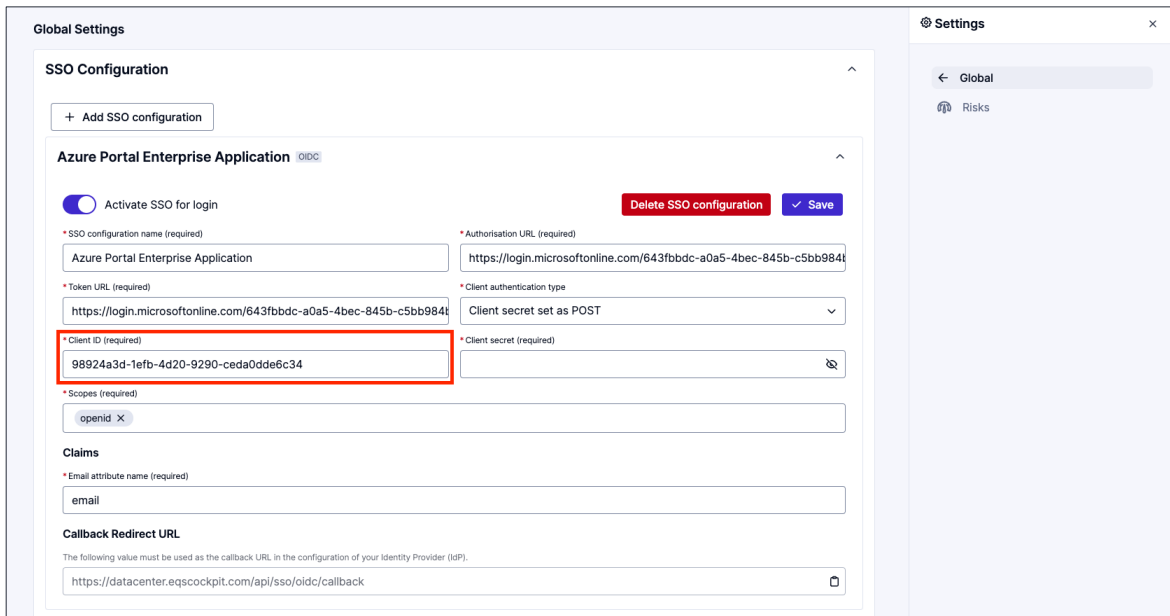
Front-channel logout URL

Save Discard

8. Also in the overview, copy the Client ID into the EQS Compliance Cockpit SSO configuration.

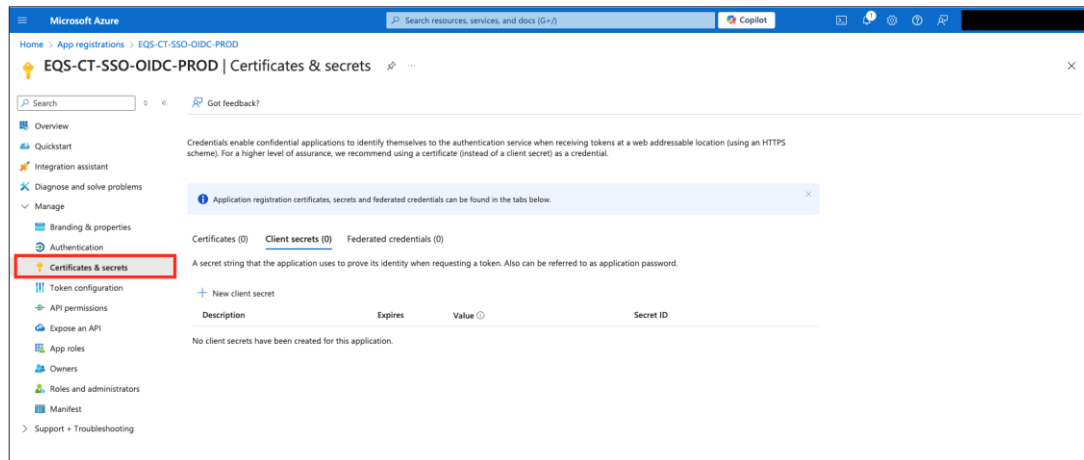


The screenshot shows the 'Overview' page for an application registration in the Microsoft Azure portal. The 'Application (client) ID' is highlighted with a red box. The 'Client ID' is also highlighted with a red box. The 'Client ID' is 98924a3d-1efb-4d20-9290-ceda0dde6c34. The 'Client ID' is also highlighted with a red box. The 'Client ID' is 98924a3d-1efb-4d20-9290-ceda0dde6c34.

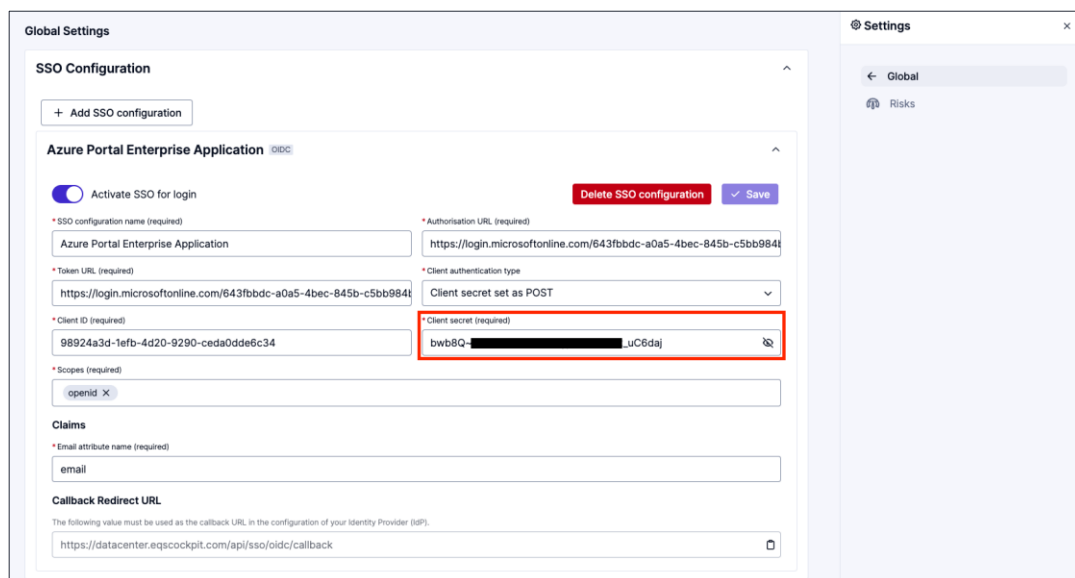
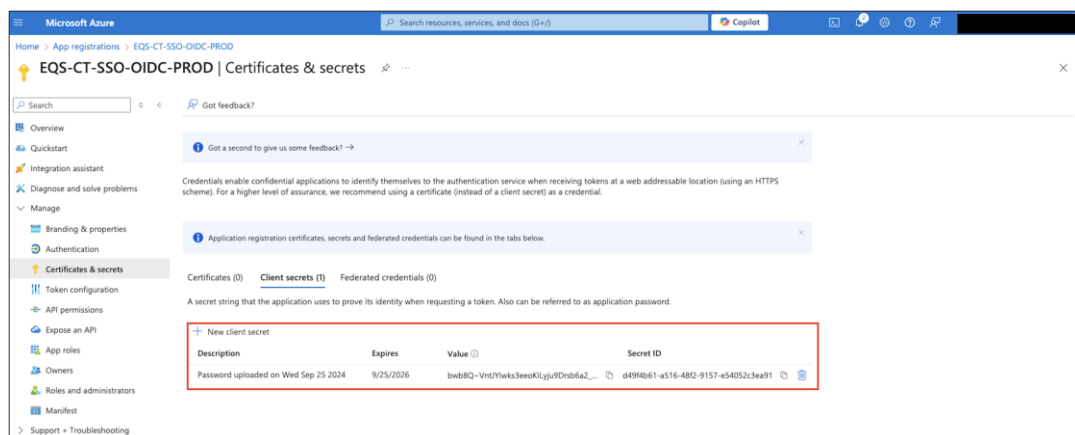


The screenshot shows the 'SSO Configuration' page in the EQS Compliance Cockpit. The 'Client ID' field is highlighted with a red box. The 'Client ID' is 98924a3d-1efb-4d20-9290-ceda0dde6c34. The 'Client ID' is also highlighted with a red box. The 'Client ID' is 98924a3d-1efb-4d20-9290-ceda0dde6c34.

9. Now go to "Certificates & secrets".



10. Create a new secret and copy the Value into the EQS Compliance Cockpit SSO configuration.

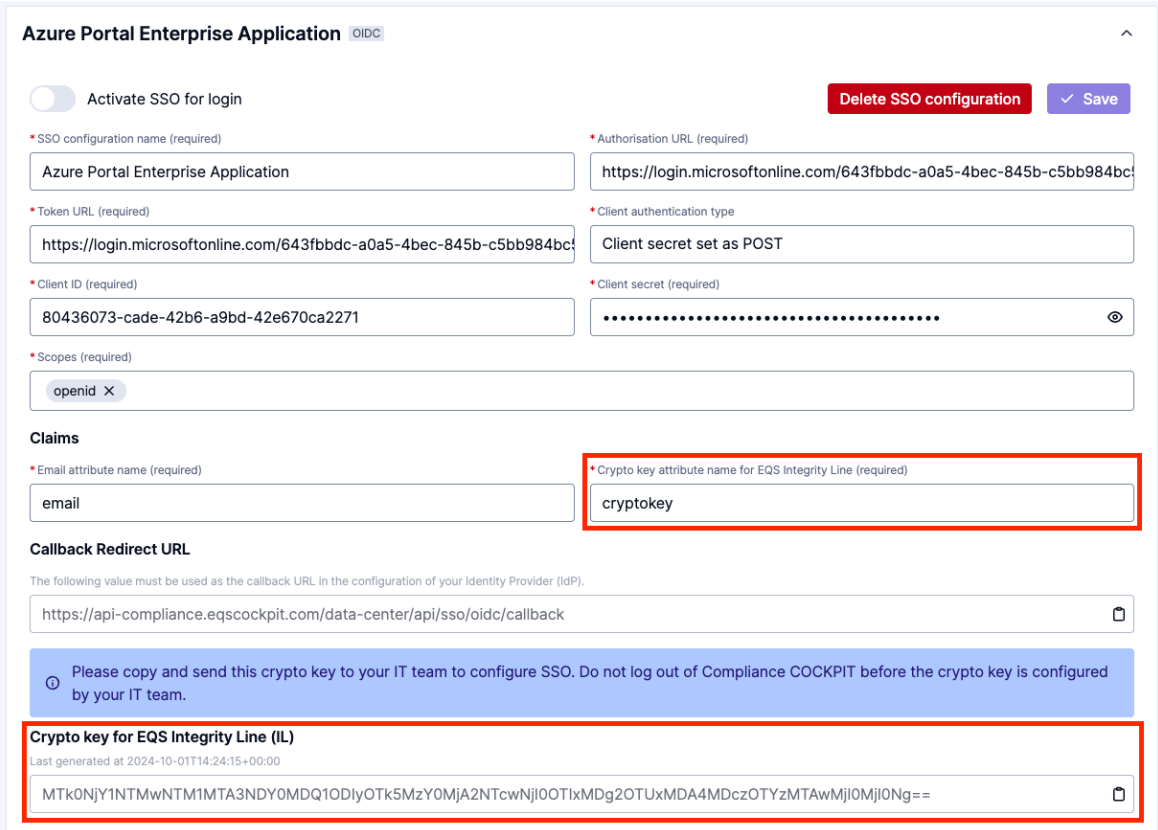


- Go to "Token configuration" and create a new optional **email** claim of type ID, while checking the checkbox for Graph API. Then, copy the Claim name into the EQS Compliance Cockpit SSO configuration.

The screenshot shows the Microsoft Azure portal interface. On the left, the navigation pane is open, and "Token configuration" is selected under the "Manage" section. The main area displays the "Optional claims" section, where a table lists existing claims. A red box highlights the "Add optional claim" button. To the right, the "Add optional claim" dialog is open. It shows a list of claims with checkboxes. The "email" claim is selected, and its description is "The addressable email for this user, if the user has one". A red box highlights the "email" claim in the list.

The screenshot shows the "Global Settings" page in the EQS Compliance Cockpit. The "SSO Configuration" section is active, showing settings for the "Azure Portal Enterprise Application". The "Claims" section is highlighted with a red box, showing a table with one claim: "email". The "Callback Redirect URL" is set to "https://datacenter.eqscockpit.com/api/sso/oidc/callback".

12. **In case your license contains Integrity Line**, you must also add a new custom claim from EQS Compliance Cockpit SSO Configuration into your Enterprise Application. **If not, you can skip to Step 11.**



Azure Portal Enterprise Application OIDC

☐ Activate SSO for login Delete SSO configuration Save

* SSO configuration name (required)
Azure Portal Enterprise Application

* Authorisation URL (required)
https://login.microsoftonline.com/643fbbdc-a0a5-4bec-845b-c5bb984bc

* Token URL (required)
https://login.microsoftonline.com/643fbbdc-a0a5-4bec-845b-c5bb984bc

* Client authentication type
Client secret set as POST

* Client ID (required)
80436073-cade-42b6-a9bd-42e670ca2271

* Client secret (required)
.....

* Scopes (required)
openid X

Claims

* Email attribute name (required)
email

* Crypto key attribute name for EQS Integrity Line (required)
cryptokey

Callback Redirect URL

The following value must be used as the callback URL in the configuration of your Identity Provider (IdP).
https://api-compliance.eqscockpit.com/data-center/api/sso/oidc/callback

Please copy and send this crypto key to your IT team to configure SSO. Do not log out of Compliance COCKPIT before the crypto key is configured by your IT team.

Crypto key for EQS Integrity Line (IL)
Last generated at 2024-10-01T14:24:15+00:00
MTk0NjY1NTMwNTM1MTA3NDY0MDQ1ODIyOTk5MzY0MjA2NTcwNjI0OTIxMDg2OTUxMDA4MDczOTYzMTAwMjI0MjI0Ng==

- 12.1. To add a custom claim, make sure you have **AzureADPreview** module installed, before running below commands in your **PowerShell**:

Connect-AzureAD

New-AzureADPolicy -Definition @('

```
{
  "ClaimsMappingPolicy":
  {
    "Version":1,"IncludeBasicClaimSet":"true",
    "ClaimsSchema":
    [{"Source":"user","ID":"extensionattribute1","SamlClaimType":"http://schemas.xmlsoap.org/ws/2005/05/identity/claims/cryptokey","JwtClaimType":"cryptokey"}]
  }
})-DisplayName "CryptokeyExtraClaim" -Type "ClaimsMappingPolicy"
```

- 12.2. Note the **ID** of the policy and assign it to your service principal using below command:

Add-AzureADServicePrincipalPolicy -Id **serviceprincipal_ObjectID** -RefObjectID **policy_ID**

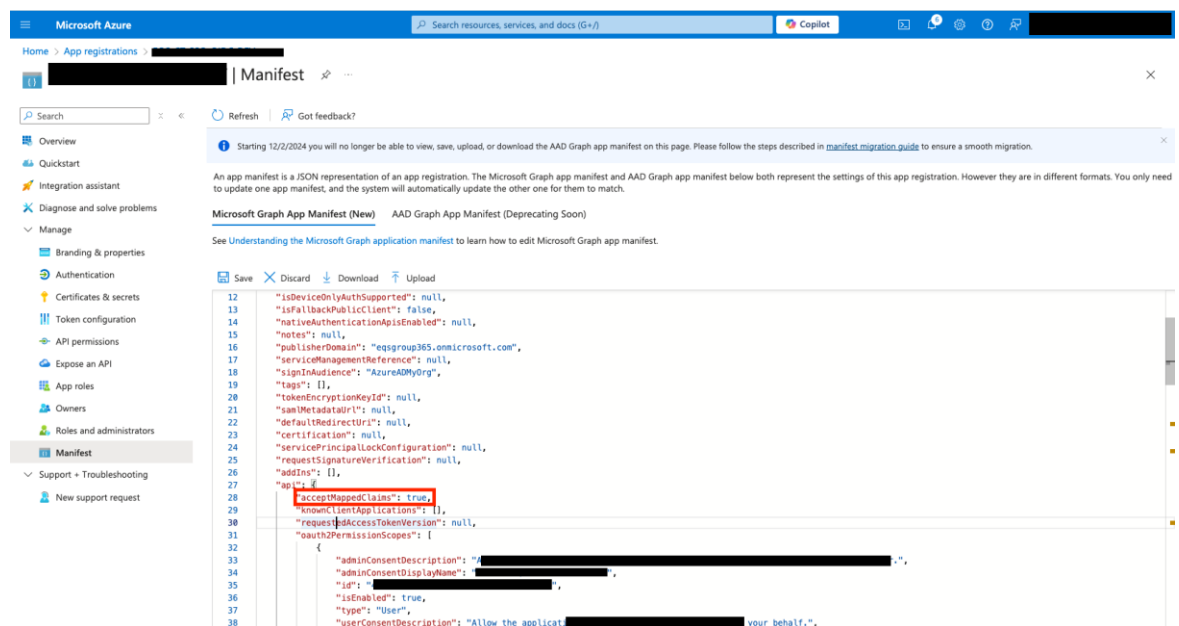
12.3. To confirm whether the policy is assigned or not, run below command:

```
Get-AzureADServicePrincipalPolicy -Id serviceprincipal_ObjectID
```

12.4. To assign a **value** to that claim, sign in as admin to **Microsoft Graph Explorer** and run the below query, where the value is the value seen in the EQS Compliance Cockpit SSO Configuration under Cryptokey for EQS Integrity Line (IL) label:

```
PATCH https://graph.microsoft.com/beta/me
{
  "onPremisesExtensionAttributes":
  {
    "extensionAttribute1":
"MTk0NjY1NTMwNTM1MTA3NDY0MDQ1ODIyOTk5MzY0MjA2NTcwNjI0OTIxMDg2OTUxMDA4MDc
z0TYzMTAwMjIOMjI0Ng=="
  }
}
```

12.5. Go to the Azure Portal in your Registered Enterprise Application and make sure to set **"acceptMappedClaims": true** in the applications' Manifest like below:



12.6. Then go to Expose an API, under Application ID URI, if your value is using the pattern `api://<GUID>`, you must change to `https://<yourTenantDomain>`. i.e: `https://contoso.onmicrosoft.com:`

Microsoft Azure

Search resources, services, and docs (G+)

Copilot

Home

Expose an API

Search

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Authentication

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Token configuration

API permissions

Expose an API

App roles

Owners

Roles and administrators

Manifest

Support + Troubleshooting

New support request

Got feedback?

Application ID URI: api://8043607-42b6-49bd-42e670ca2271/user... Edit

Scopes defined by this API

Define custom scopes to restrict access to data and functionality protected by the API. An application that requires access to parts of this API can request that a user or admin consent to one or more of these.

Adding a scope here creates only delegated permissions. If you are looking to create application-only scopes, use 'App roles' and define app type. [Go to App roles](#).

+

Add a scope

Scopes	Who can consent	Admin consent display ...	User consent display
api://80436073-cade-42b6-49bd-42e670ca2271/user...	Admins and users	Access	Access

Authorized client applications

Authorizing a client application indicates that this API trusts the application and users should not be asked to consent when the client calls this API.

+

Add a client application

Client id	Scopes
No client applications have been authorized	

Edit application ID URI

The globally unique URI used to identify this web API. It is the prefix for scopes and in access tokens, it is the value of the audience claim. Also referred to as an identifier URI.

Application ID URI

https://ensgroup365.onmicrosoft.com ✓

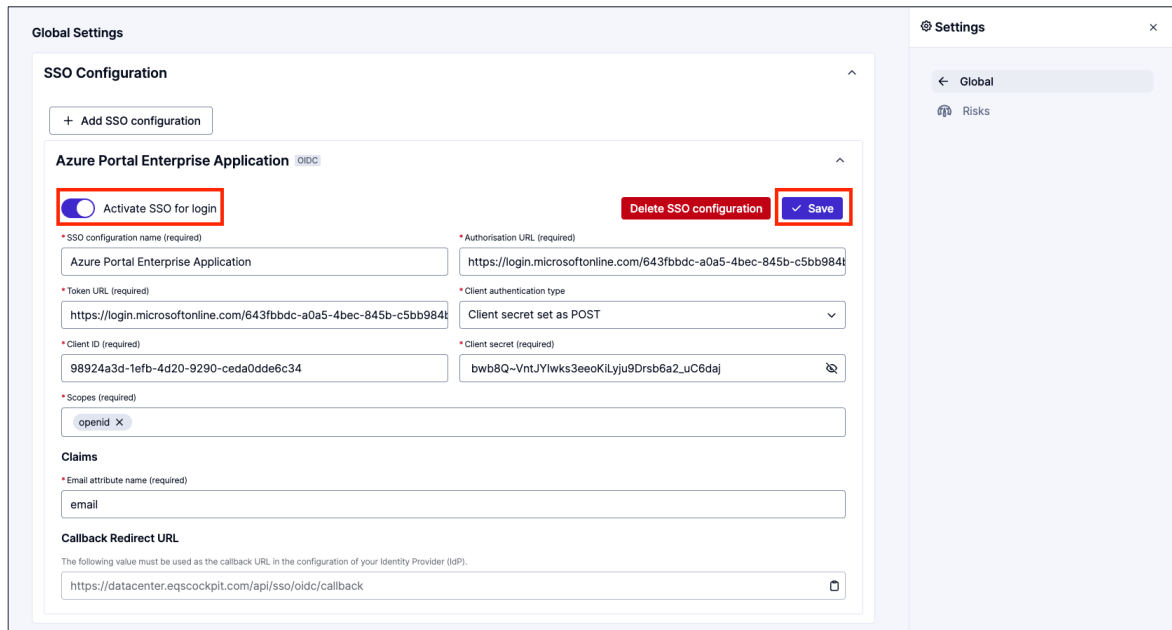
Save

Discard

Delete

21

13. Now activate and Save the SSO configuration.



Global Settings

SSO Configuration

+ Add SSO configuration

Azure Portal Enterprise Application OIDC

☒ **Activate SSO for login** Delete SSO configuration Save

* SSO configuration name (required)
Azure Portal Enterprise Application

* Authorisation URL (required)
https://login.microsoftonline.com/643fbbdc-a0a5-4bec-845b-c5bb984t

* Token URL (required)
https://login.microsoftonline.com/643fbbdc-a0a5-4bec-845b-c5bb984t

* Client authentication type
Client secret set as POST

* Client ID (required)
98924a3d-1efb-4d20-9290-ceda0dde6c34

* Client secret (required)
bwb8Q~VntJYlws3eeoKilyu9Dr5b6a2_uC6daj

* Scopes (required)
openid X

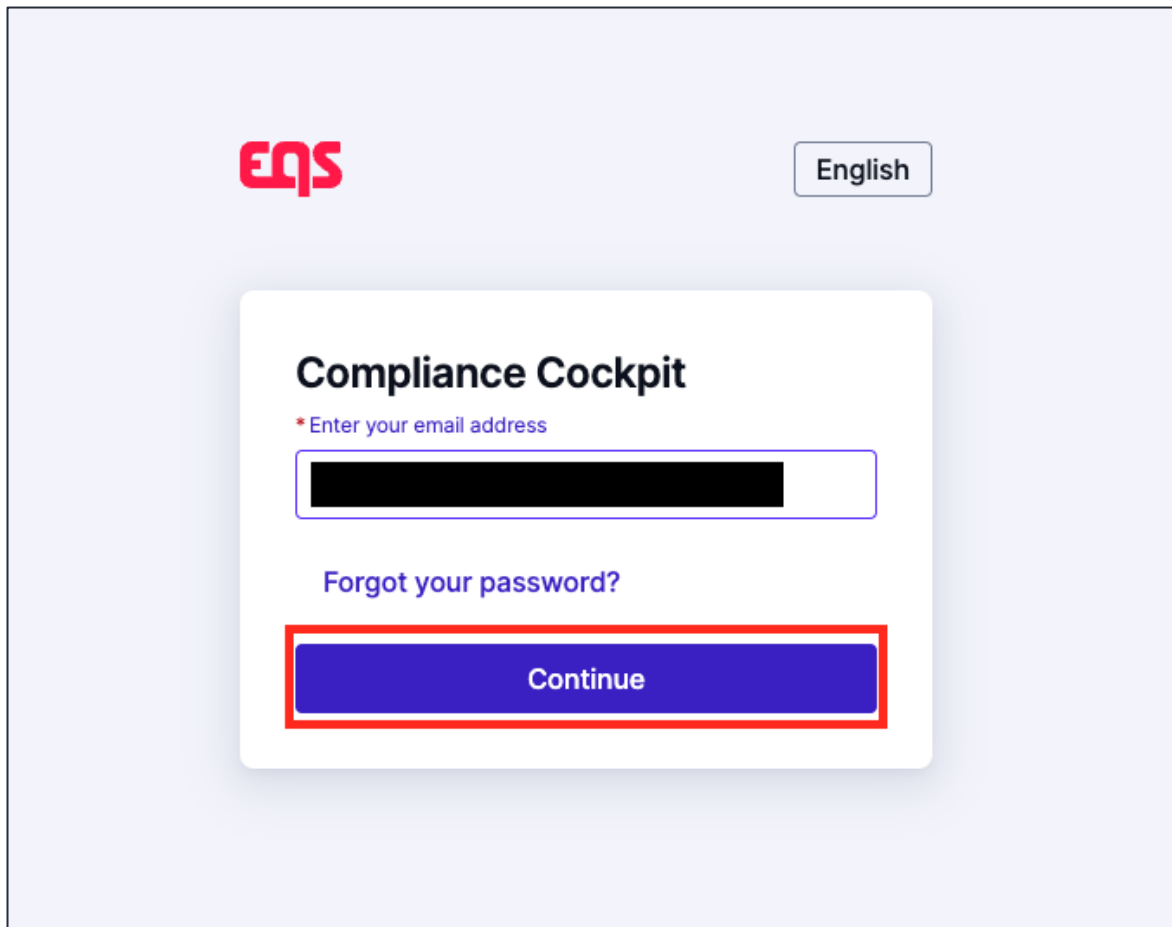
Claims

* Email attribute name (required)
email

Callback Redirect URL

The following value must be used as the callback URL in the configuration of your Identity Provider (IdP).
https://datacenter.eqscockpit.com/api/sso/oidc/callback

14. Log out and log in again, this time with SSO by typing your e-mail address.



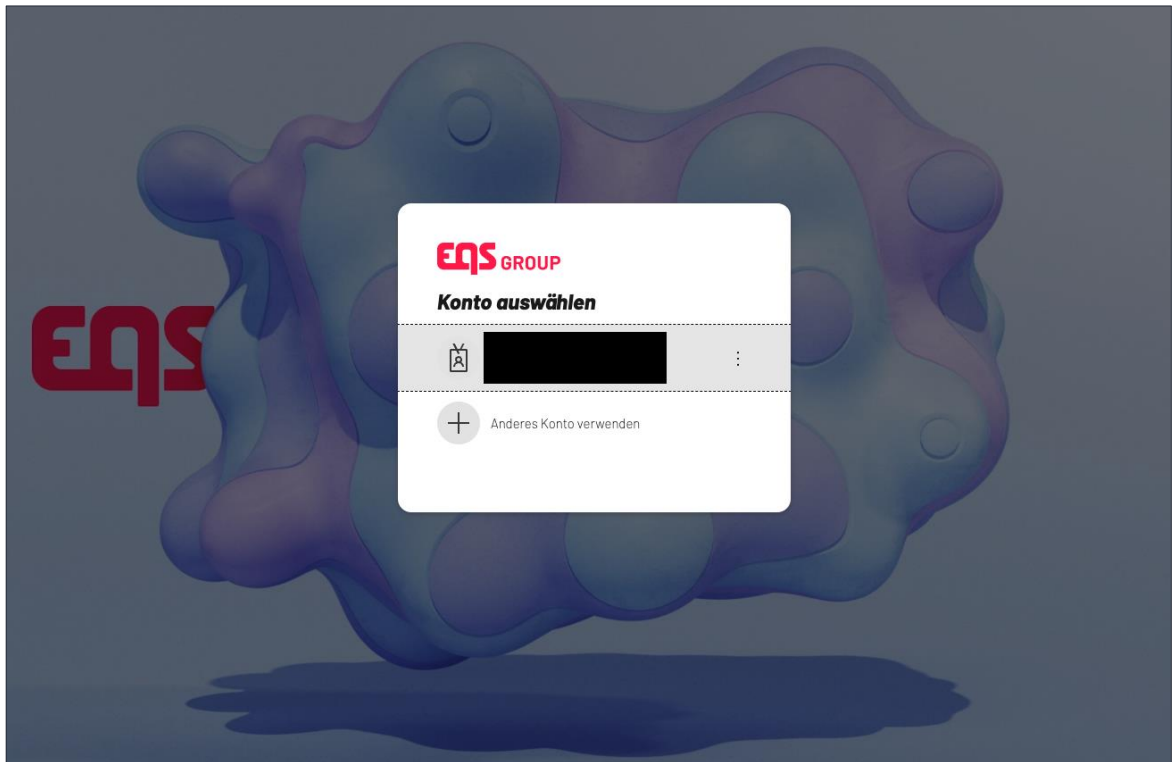
EQS English

Compliance Cockpit

* Enter your email address

[Forgot your password?](#)

Continue



After activating the SSO, all users and groups assigned to the enterprise application are going to be able to log in into the Compliance Platform.

2.3 Frequently Asked Questions

Welcome to our Frequently Asked Questions (FAQ) section. Here, you'll find answers to some of the most common inquiries about our Single Sign-on. If you don't find what you're looking for, feel free to reach out to our customer support team for further assistance.

2.3.1 *Is it possible to have IDP-Initiated Login?*

Yes, we do offer this capability.

2.3.2 *Is it possible to have Just-In-Time provisioning via SSO?*

No, we do not offer this capability. Please give a look in our DataSync documents, we offer SCIM as a solution for this.

2.3.3 *Can a client in Demo Status test/configure SSO?*

Yes, but the demo user will not be able to login anymore. Also, if the license contains IL, be aware, when going Live, the client will have to re-set the crypto key in the client's IdP.

2.3.4 *Can user e-mails have multiple different domains?*

Yes, the only requirement is the user's email have to exist in client's IdP.

2.3.5 *What is cryptokey?*

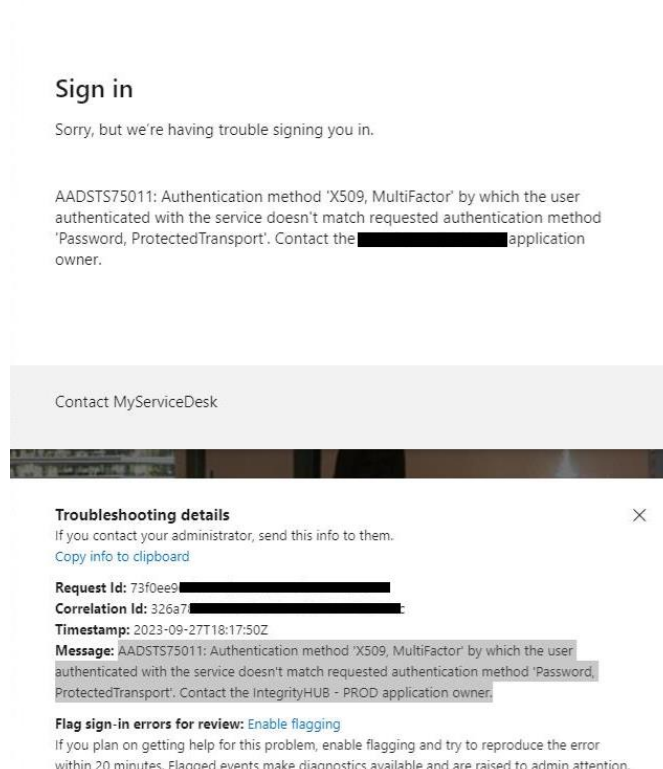
Cryptokey is specific related to Integrity Line module, this key is used to encrypt all cases created and only you have access to this key. Why do we need to add this key as an attribute? Because users, with the correct permissions, need to be able to open cases.

2.4 Troubleshooting

Welcome to our Troubleshooting. Here, you'll find step-by-step guidance to help you resolve common issues you may encounter while using Single Sign-on with our product. We've compiled a list of typical problems along with practical solutions to get you back on track quickly. If you need further assistance, don't hesitate to reach our customer support team for further assistance.

2.4.1 Authentication method error (SAML)

If you have issues related to the Authentication Method, like the image below:



You can **turn OFF** the **RequestAuthnContext** option in the Advanced Settings of the SSO configuration in Compliance Cockpit.

SAML

If you need help configuring SSO, please [read our manual](#)

Activate SSO for login

Delete SSO configuration

Save

* SSO configuration name (required)

* SSO URL (required)

* Entity ID (required)

Metadata URL

Attribute mapping

* Email attribute name (required)

* Crypto key attribute name for EQS Integrity Line (required)

* SAML signing certificate in raw format (required)

Metadata URL for client IdP

Crypto key for EQS Integrity Line (IL)

Last generated at 2024-10-14T10:44:38+00:00

Advanced Settings

By disabling this, user will be able to login, independent of the way the user authenticates via SSO (e.g. Password, MFA, etc)

RequestedAuthnContext

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